

Tips for Best Practices

“Loading of packs and solutions for floating and jammed packs”

Addendum 1

Owner’s Manual

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THINKING OUTSIDE THE CAPSULE
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Loading of Packs

We wanted to take a moment to provide you with additional insight you may find helpful to ensure your Hobby Station machine is loaded properly and how to fix or minimize floating and jammed packs.

There can be a couple of issues that may arise during the loading and the vending process, and we want to provide you with solutions. Please let us know if you find alternative solutions so that we can help the community as well.



Packs need to be loaded into the machine with the seam on the bottom of the pack facing inwards.



The seam is in the wrong loading position. Loading this way may cause the pack to get caught in the chute.



Seam in correct loading position

Sometimes manufacturers are a little sloppy with how much excess packaging is on the pack. This will cause issues.



For examples J hooks or Hanger Packs are NOT recommended for these machines. Packs that come out of hobby or retail boxes or blasters seem to work best. The less excess the better.

One good practice is to shift the cards into the center of the pack. So that it is not lopsided with cards on one end and all the packaging on the other.

If you notice that certain packs have a problem filling the entire chute without feeling tight or that sometimes has floating packs, you may consider only loading 75% of the chute.

Jammed Packs

It is unfortunate that jammed packs will sometimes occur but here are some things to consider:

From time to time, the unit can become **jammed**. The cards won't dispense if a chute is jammed. A blinking red light error will occur and this chute will not vend until the pack is cleared. The other 3 chutes will continue to vend though.

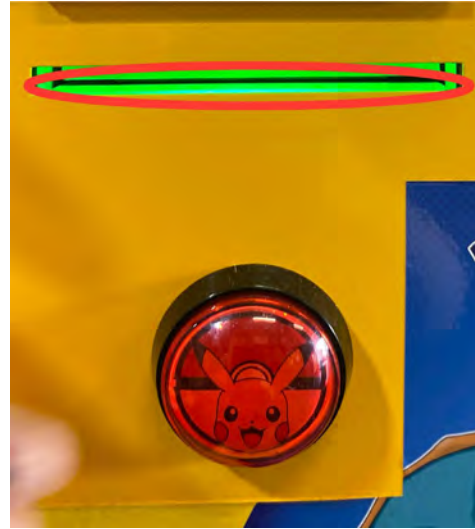
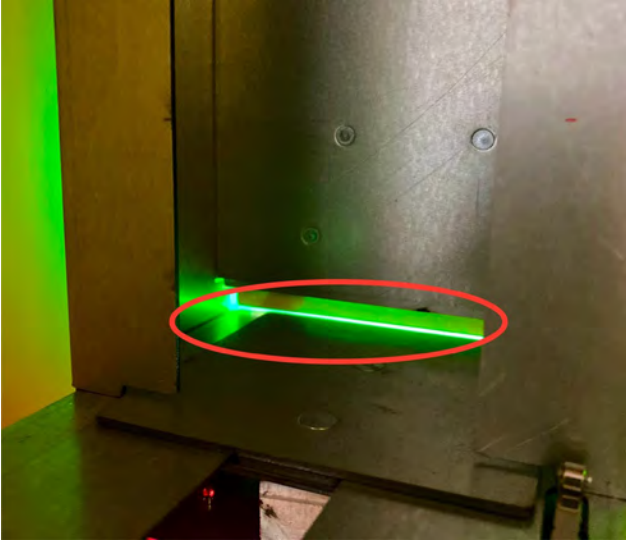


Packs of regular coated cards
14 pcs (cards) will be the **maximum**
the unit can handle.

Consider if the pack has a coating, gloss, prism, or relic in this as well. We have included an acrylic insert which will show you the maximum size that you can use as an example.

This acrylic insert is also good to align the chute to yellow Hobby Station shell or if you want to determine the maximum height for the chute.

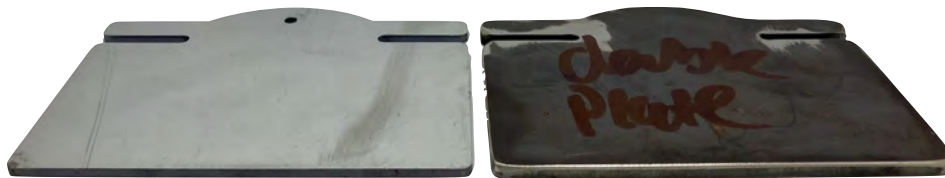




The acrylic piece included within your toolkit should serve as a helpful guide to show ideal dispensing level.

Jammed Packs

You will notice that sometimes the packs “float” and are not properly moving down within the chute. This often signifies that additional weight is needed to push the packs down. We have included a NEW heavier weight. This 80g weight is 2x as heavy as the previous plates. If you need more weight you can choose to use this double plate and if you need even more weight you can stack the single plate and double plate together



NOTE: That card type can also impact the vending experience. Cards with loose packaging, long hanger necks, and/or J-hooks are not recommended as these often do not dispense properly.

We value and appreciate your input. If you discover any cards are not vending properly, and have used the guidelines above, please notify us, as we want to advise customers on what packs we do not recommend using with the Hobby Station machines.

We currently find that all standard blaster-packed 4-14 card packs (Pokemon, Topps, and Bowman included), work well in the Hobby Station machines.

Additional Resources on proper loading of your Hobby Station:

Please refer to our [YouTube channel](#) for helpful videos on your Hobby Station: @brandvendingproducts7076

To easily access the **Hobby Station manual and other printable content**, visit our site:

<https://www.brandvendingproducts.com/manuals-media/>

Examples of Recommended Packs

GREAT PACKS:



GOOD PACKS:



BAD PACKS:



DO NOT USE!